ITINERARY

CUSTOMER NAME	
NO: OF PAX	
NO: OF ROOMS	
EXTRA MATREX	
ARRIVAL DATE	
DEPARTURE DATE	
VEHICLE TYPE	

About us

If you are planning a holiday in Kerala but can't quite decide where to go, where to stay, how to travel and all sorts of things, we are here to help you. Whether you are looking for an idyllic getaway in a coastal resort in Alleppey or a hut in the mountain ranges of Munnar, we can help you book them at the most affordable rates.

Highlights

Explore the scenic beauty and attractions of Kerala.

Anamika Kerala Holidays

Day wise Package

Day 1

Alleppey

Hotels

Standard	**Lakeway Resorts** **Palmy Lake Resort** **Venice Iva Residency**
Deluxe	**Punnamada Resort** **Camelot Hotel** **Lake Canopy** **Ramada by Wyndham Alleppey**
Luxury	**Uday Backwater Resor** **Sterling Lake Palace Alleppey**

Meals:

Alleppey(80kms||3 hrs.)

Our trip starts at Alleppey. Upon arrival at the Alleppey Railway Station, start on your journey to the backwaters of Alleppey. Today after breakfast and some rest we begin another remarkable phase of the journey; a houseboat trip at Alleppey. As the exotic houseboat sails through the crystalline backwaters of Alleppey, the lush greenery and melodious tweets of birds soothes you from within. These houseboats are no less luxurious than the Luxury hotel and hence you can spend some memorable time at the houseboat. Along with breakfast, lunch and dinner, there is a night stay at the houseboat. Alleppey is known for its backwaters. The houseboats are a special element in Alleppey's stay. The entire stay will be on the backwaters. There will be a chef for well-cooked food. The entire stay will be a relaxing day under the sky and stars.

Day 2

Munnar

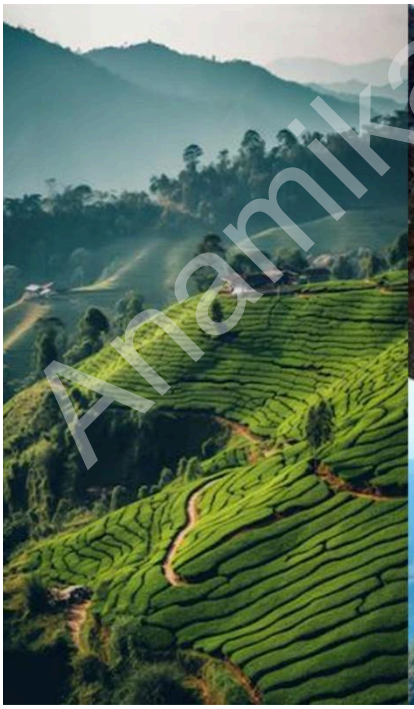
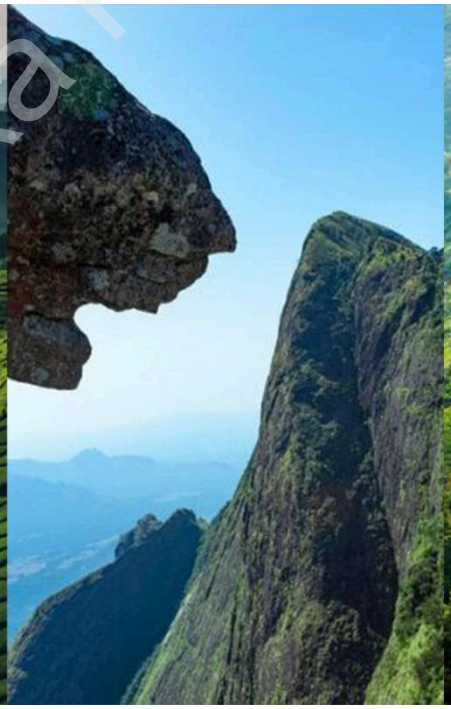
Hotels

Chand… Standard	Trio Rivea Resort, Spice Jungle Resort by Maat Hotel, Lake N Hills, Great Escapes Resorts, Bellmount Resorts
Deluxe	CLOUD CASTLE RESORTS AND SPA MUNNAR-4 STAR SWIMMING POOL RESORT, Sterling Munnar, Elysium Gardens Hill Resort, Mountain Club Resort
Luxury	The Valle Munnar, Blanket Hotel & Spa | Luxury 5 Star Resorts in Munnar, Amber Dale Munnar-Kondody Hotels

Meals: Breakfast

Alleppey to Munnar (165 km 4 hrs travel)

Wake up and have a healthy traditional breakfast. Then, travel to the misty hill station Munnar and enjoy seeing Cheeyappara & Valara Waterfalls, Atukkad Waterfalls and also the tea plantations.Our trip starts at Munnar. Upon arrival at Munnar, we start on your journey to the hill station of Munnar. And travel to the misty hill station Munnar and enjoy seeing Chemgulam dam one of the specialities was boating on the dam and small park,then on the way you can explore the and Zipline if you are interested in adventure.Then move on to Elephant ride and bath also you can do after that Kallar waterfalls and Karadi Para a vantage view point in Munnar. and 2am mile view point then to Chithirapuram tea Garden are the memorizing places to explore in At the end of the day after visiting the lovely sights, you will be get back to the pre booked hotel for a comfortable stay. Overnight at Munnar.

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Day 3

Munnar to Kochi

Hotels

Chand… Standard	Trio Rivea Resort · Spice Jungle Resort by Maat Hotel · Lake N Hills · Great Escapes Resorts · Bellmount Resorts
Deluxe	CLOUD CASTLE RESORTS AND SPA MUNNAR-4 STAR SWIMMING POOL RESORT · Sterling Munnar · Elysium Gardens Hill Resort · Mountain Club Resort
Luxury	The Valle Munnar · Blanket Hotel & Spa | Luxury 5 Star Resorts in Munnar · Amber Dale Munnar-Kondody Hotels

Meals: Breakfast **Biding to Kochi (135 km 5hr travel)**

Post your breakfast, you may pack your bags and do your check-out. Wake up and have a healthy traditional breakfast. We will start your journey to visit Kundala arch dam and Matupetti. Visit Echo Point, one of the exotic places in Munnar. After which we will head towards the Eravikulam National Park and Rose Garden. At the end of the day after visiting the lovely sights, you will be driven back to You will be returning to Kochi on the final day of your trip. Get ready and board the vehicle to Cochin. Enjoy driving amid the beautiful route of Munnar to Cochin. You can shop in the famous Lulu Mall. Your short holiday trip will come to an end. You will love this short, yet memorable holiday trip. Then you will be proceeding to either the Airport or railway station for returning to your home. And that will be the end of your engaging trip to Kerala.

Sl No	DAY	DESTINATIONS	HOTELS	CATEGORY	MEAL PLAN	EXTRA BED
1	PICK UP	ALLEPPEY				
2	DAY 01	ALLEPPEY		DELUXE	AP	
3	DAY 02	MUNNAR		DELUXE	CPAI	
4	DROP	KOCHI				
5						
6						
7						
8						
9						
10						

Note: Rates are tentative and are subject to change as per the Hotel policy.

CATEGORY	PRICE
STANDARD	
DELUXE	
LUXURY	

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Cancellation policy:

- After confirmation of any Package request: 25% of tour package cost required immediately to book all the respective services.
- 15 Days prior to arrival date: 50% of tour package cost required.
- 07 Days prior to arrival date: 100% of tour package cost required.
- All payments must be notified by an email format only with attached transaction details.
- We will not entertain any credit facility.
- All cancellations must be made in e-mail format only.
- Any cancellation at 45 Days prior to arrival date – No charge.
- Any cancellation between 45 Days – 30 Days prior to arrival date: 25% of tour fare charge.
- Any cancellation between 30 Days – 15 Days prior to arrival date: 50% of tour fare charge.
- Any cancellation between 15 Days – 10 Days prior to arrival date: 75% of tour fare charge.
- Any cancellation less than 10 Days: 100% of tour fare charge.

Refunds (if applicable)

If your refunds are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted. Next contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund yet, please contact us at **Anamikakerala Holidays**

Sale Services (if applicable)

Only regular priced Services may be refunded, unfortunately sale Services cannot be refunded.

Exchanges (if applicable)

We only replace Services if they are defective or damaged. If you need to exchange it for the same item, send us an email at **Anamikakerala Holidays** and send your request to: Anamika Kerala Holidays, Kalappurackal building, 1st Mile, Munnar Road, Kumily, Kerala 685509.

Gifts

- If the item was marked as a gift when purchased and shipped directly to you, you'll receive a gift credit for the value of your return. Once the returned item is received, a gift certificate will be mailed to you.

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- If the item wasn't marked as a gift when purchased, or the gift giver had the order shipped to themselves to give to you later, we will send a refund to the gift giver and he will find out about your return.

Inclusions

- Accommodation in the mentioned or similar hotels.
- All toll taxes, parking charges, driver allowances.

Exclusions

- Any transport services to or from your originating place to Ex hub as per itinerary. Any Air, Train, Bus or Cruise fare from or to your originating city of stay, unless specified.
- Any other meal not mentioned in price includes and other destinations not mentioned in the itinerary.
- Any other destination not mentioned in the itinerary.
- Supplement hike of long weekend / Festive

  period. *Blackout date Christmas and New Year

  Gala Dinner.
- Entrance fees of all sightseeing places to be visited from inside.
- Any increase in Fuel Price and any applicability of new taxes from the Government.
- Any upgrade in the hotel or its room category and cost of pre or post tour hotel accommodation.
- Any extra expense such as route change, airline change, travel date change, accommodation facilities, etc. incurred due to the unforeseen, unavoidable forced majeure circumstances during the tour.
- Porterage (coolie charges), tips, laundry, telephone charges, shopping, Sanctuary Park Fees, Camera Fee, Elephant / Horse / Pony Ride, Boat Ride, wines and alcoholic beverages, mineral water, items of personal nature and food or beverages.
- Any extra cost incurred on behalf of an individual due to illness, accident, hospitalization, or any personal emergency.
- Anything specifically not mentioned in the 'tour price includes' column.
- Any extra sightseeing, services or activity charges other than those included in the itinerary, any cost incurred for such requirements should be borne by the guests

Terms and conditions

* Price is subject to change. Price is based on the category of Room/Fight tickets. This is Irrespective of the Package Category Chosen. Upgrade to Higher Category is available at an extra cost.(From or above five year consider as an adult)
*All the Hotels/Transport charges are based on current tariff and subject to change without prior notification; the revised rates will be charged extra.

Hotels

* Many regions do not have star category rooms. Generally, there isn't any star categorization in this sector, however the same is demarcated as per prices and put into slabs of 2star/ 3star/ 4star/5star or Budget/Standard/Deluxe/Luxury or equivalent.
*Packages are based on base category rooms, irrespective of the Hotel category selected.

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*Please be reminded that all special requests like early check-in, smoking, non-smoking, views, floors, king, twin, adjoining and/or interconnecting rooms are strictly subject to availability as per arrival and cannot be guaranteed prior. Any expenses arising out of this is to be borne by the customer.
*Only one extra bed/mattress is allowed per room. This extra bed means a Mattress / Roll over Extra mattress on the floor provided where a proper extra bed isn't available.
*In case guests like Senior citizens or Handicapped cannot climb the higher floors, we request you to update this at the time of booking so that we may take appropriate action and try for rooms in the Ground floor. This is again subject to availability and difference if any will have to be settled directly before check out.
*In hilly areas, scarcity of water and electricity may happen. To overcome the water crisis certain hotels have fixed schedules for supplying hot and cold water. We strongly regret the inconvenience and look forward to your cooperation.
*A/c in Houseboat (Alleppey): Only between 09:00 PM to 06:00 AM in Deluxe Houseboat.
A/c for 24 hrs. in bedroom in Luxury Houseboat; AC for 24 hrs. in Rooms.
*In hills, hotels may be located in a way where the view might be of a building in the front, beside or behind it.
There will not be any refund in case any of the sightseeing is missed/uncovered during the trip.
The Hotels may/may not have some of the following amenities as per its policy. Tea/coffee maker/ mini fridge/ enhanced toiletry kit (with moisturizer, tooth paste, brush, shaving kit, luffa, bathroom sleepers, bath-robe) etc.
For meal plans, the menu will be on fixed plan/ buffet basis and not on plan basis. MAP and AP Meal plans do not include Evening snacks and cold drinks / liquor, Soups or Deserts. For order on plan basis, guests are requested to make direct payment for additional items.

Transportation

Transfers as per itinerary only for the mentioned Sightseeing only.
A/c in Vehicle will be switched off during hilly drive.
*All transfers and sightseeing by AC Vehicle. All vehicles are A/C Sedan (Etios/Dzire etc.) for 1-4 Adults; MUV (Ertiga / Marazzo/ Innova etc.) for 4-6 Adults, Tempo Traveler for 7-12 Adults, Tempo Traveler for 12-20, Bus for above 23.

Please consult the driver / local representative for the next day's sightseeing schedule / Transfers timings.
Due to unforeseen situations (force majeure/ traffic jams / traffic halts/ diversions/ Bandh/ curfew, Union strike, VVIP movement, etc.) the program may get delayed/shuffled. We will request you to bear with us and as soon as the vehicle arrives you will have to get in ASAP.

* Monument will remain closed on public holidays and Sundays. Eravikulam national Park in Munnar is Closed Around Jan- March for the Breeding of endemic Mountain Goat Species;

Incidental Charges Due to Unforeseen Situations

All arrangements made by AnamikaKerala Holidays are in the capacity of the Company only. AnamikaKerala Holidays will not be liable for claims or expenses arising from circumstances beyond our control such as accidents, injuries, delayed or canceled flights and acts of Force majeure/ traffic jams / traffic halts/ diversions/ bandh/ curfew, Union strike, VVIP movement, etc. - We will request you to bear with us the situations beyond our control. We will arrange for alternate sightseeing. In case of a discontinued itinerary due to these reasons no refund on the hotel booking will be provided and alternate accommodations (as per availability) are managed

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in the place where you have to stay back. While it is our endeavor to manage the alternate arrangements during such scenarios, please note the difference may be charged for the same.
Other On Tour and Pre Tour-Expectations
*Guests Photo ID to Share while booking and carried on tour: Passport/Voter ID/DL/Aadhar are valid photo ids ((except Pan Card)
*Please follow the stipulated timings for the sightseeing trips / activities as informed by our representative. It helps manage the tour in a destination low on vehicles and dependent on ferry timings.
*No refund for Complimentary Activities canceled or unutilized due to reasons beyond our control (natural/technical)
*Weather in Kerala: Different Geographies from 0 meter to 1500 meters in Altitude means Kerala has beach side warm climate to pleasantly cold hill climate. Also, Expect Light Showers in Kerala anytime of the year. Mostly pleasant, sometimes it may disrupt the itinerary.
*Food in Kerala: Vegetarian, North Indian, South Indian, Continental and Chinese dishes are available at all restaurants and hotels. In hotels, a buffet is provided based on occupancy.
*Please follow the stipulated timings for the sightseeing trips / activities as informed by our company. It helps manage the tour in a destination low on vehicles and dependent on ferry timings.
*Itinerary can be shuffled but, in all cases, we manage to provide all the inclusions as mentioned or similar or alternate.
*Adventure activities like Offroad safari, Paragliding, hiking through the forest; Precaution and Doctor's advice: If You have never tried them before or You do not have any experience earlier require good fitness and an age above 5 years. Please Consult with the instructor or professional if you are in any Physical illness or Pregnancy.
The Risk for Any Activity is that of the Guest undertaking it.
*Five Things to Avoid till next 24 Hours after Scuba Diving: Fly, Heavy Drinking, Massage, Zip-Lining, Mountain Climbing
*Being Responsible and a Better Guest in Someone else's Land
While some of the pointers require Self-awareness, some actually are strictly prohibited.
*Take a Little Consent before taking pictures of people and their materials;
*Respect things local including Drivers, Guides, and Staff. Please do not misbehave or manhandle.
*Do Not Be loud during any part of the journey. If anything, not up to the mark, please inform the helpline number and check with local representative
*Most leisure holiday destinations are relaxed, remote places. They may look less on professionalism but are high on humility. Let us be respectful of locals and the 'culture' that we have paid to experience. Let us all be the "Great Guests" that we expect from others visiting our homes.
*A little bargaining is expected but not too much haggling;
*Bother to learn/understand the local language - it helps a lot. This helps differentiate 'rude' from 'local tone' and also helps your bargaining
Maintain Cleanliness. Pls. use dustbins or take back the day's garbage to your hotel's bin.
*Do not Drink or Smoke in Public Places;
*Do check with crew/representatives before taking away things from Flight, Hotels and Cabs. Usually, Toiletries (soap/shampoo/moisturizes/comb/dental kit/ loofah/slipper) are free takeaways in hotels if they are placed in small pouches for one person consumption.
*Do not enter restricted areas or off-road where you are. Please consult and

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take proper permits are required to take video or film;
*Do not dirty and damage vehicles, hotels; property; place; habitats and vegetation Leave Places Better than you found it!

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Get in Touch...

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